1. Go to the Regatta's home page and look for the "Staff" link on the right side.



- General Information
 Venue

 Burnaby Lake
 Burnaby, BC

 Winston St
 Burnaby,
 BC
 BURNABY,
 BC
- 2. On the Administrative Dashboard, you will want to click on the "Manage" header on the sidebar, and then the "Item Manager" link.



3. On the Item Manager page, click on the Title of the event you want to scratch/delete an entry from.

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May 19, 2018 Burnaby, BC (CA)				ENTRIES 3	CLUBS 1 Register
Home Registe	r Schedule/Result	ts Clubs Entries			Staff
Configuration -	Events •			Search	[]
Invoice Manager Item Manager	Event #	Event	∳ Status	Entries	¢ Cap ♦
Pricing Exceptions		Womens 4x+	OPEN	2	0
Custom Entry Deadlines	2	Womens 4x	OPEN	1	0
Allow Users to bypass Payment Requirement Staff & Administrators	Showing 2 of 2 events				<< < 1 > >>

4. On the specific event page, look for the "Scratch" link on the right side.

RegattaCentra	🖞 🧧 竝 Regattas 💒 Sign Up	🎽 📜 🔁
May 19, 2018	he Regatta Burnaby, BC (CA)	ENTRIES CLUBS 3 1 ^{Register}
Home Registe	r Schedule/Results Clubs Entries	🗘 Staff
Configuration -	Back	
🎥 Manage 👻	Womens 4x+	
Invoice Manager	Entries Applications Waitlist Requests Scratched/Deleted Entries	
Item Manager Pricing Exceptions	Show All Export	Search
Custom Entry Deadlines	Boat ID ♦ Club ♦ Boat ♦ Bow ♦ Rank ♦ Avg. Age ♦ Actions	♦ Contact ♦
Allow Users to bypass Payment Requirement Staff & Administrators	1 Anytown Rowing Club Set A Scratch Move Edit	Claire Duesdieker (614) 360-2922 claire@regattacentral.com
Send Email -	Scratch Move Edit	Claire Duesdieker
Reports 🕶	6 Anytown Rowing Club Set A 0	(614) 360-2922 claire@regattacentral.com
	Showing 2 of 2 entries	<< < 1 > >>

- 5. A pop-up will appear that gives you a few options:
 - a. Scratch the boat (will still incur entry fee and Seat Fees)
 - b. Scratch the boat and assess a Scratch Fee (will still incur entry fee and Seat Fees)
 - c. Delete the boat (will remove entry fee and Seat Fees)
 - d. Send Email Confirmation

RegattaC	entral	Regattas Sign Up	Ę	. 🕗
RC Hea May 1	Scratch E	Intry	\otimes	Register
Home	Mark entr	y as 'scratched'		A Staff
	O Mark entr	y as 'scratched with fee' 0.00		Stall
🔅 Configurat	O Mark entr	y as 'deleted'		
Manage -	🗹 Send Cor	firmation Email		
Invoice Manager	Subject:			
Pricing Exception	Cc:	director@regatta.com		
Custom Entry De	Message:	Claire <u>Duesdieker</u> ,		\$
Payment Require		Your entry for <u>Anytown</u> Rowing Club in event 1, <u>Womens 4x</u> +, has been scratched		
Staff & Administr				itral.com
Reports +			Cancel Save	itral.com
	Sh	nowing 2 of 2 entries	<< <	1 > >>

6. Once you select on of the top 3 options, and update the email message as you see fit, click the "Save" button in the bottom right.

RegattaC	<u>entral</u>	Regattas Sign Up	ت 🗧 🔕
	Scratch E	intry	Register
Home	Mark entr	y as 'scratched'	¢ Staff
Configurat	O Mark entr	y as 'deleted'	
Manage -	Send Cor	firmation Email	
Invoice Manager	Subject:		
Item Manager Pricing Exceptio	Cc:	director@regatta.com	
Custom Entry D	Message:	Claire <u>Duesdieker</u>	
Allow Users to t Payment Requir		Your entry for <u>Anytown</u> Rowing Club in event 1, <u>Womens 4x</u> +, has been scratched	
Stan & Administ			tral.com
Send Emai			
Reports -			

7. This will refresh the page, and the boat will be scratched.